

Chair's Report

Purpose

1. This report sets out public activities carried out by the Chair since the last Board meeting and the main issues noted.

Key issues

2. Section 7-17 provides an update on the role of Healthwatch in the Cambridgeshire and Peterborough Sustainability and Transformation Plan (STP).
3. Section 18 summarises other important matters about the local health and social care system.
4. Section 19 notes potential joint working opportunities raised in meetings held during this period.
5. The appendix lists the Chair's external meetings from 1 May to 30 June 2016.

Action required by the Board

6. The Board is asked to:
 - Note the report.

Author

Val Moore, Chair

13 July 2016

Sustainability and Transformation Planning

What it is

7. Health and social care colleagues, along with representatives from patient groups have been working together over the last few months to develop a shared strategy for a sustainable health and care system for the next five years - the Sustainability and Transformation Plan.
8. All partners have contributed to the analysis of what would be required to close three gaps. They are the:
 - ‘Access gap’, reducing inequality in geographical locations and for patient groups,
 - ‘Quality gap’ reducing variation and improving care, and
 - ‘Finance gap’ to bring the system back into financial balance.
9. Work is organised through clinical working groups, designing new, long term, care models. These include for ophthalmology, orthopaedics, cardiology, emergency and urgent care and maternity services. The Cambridgeshire & Peterborough Clinical Commissioning Group (CCG) delivered the Sustainability and Transformation Plan to NHS Improvement and NHS England at the end of June. The Plan will be further developed prior to public consultation in the autumn.

Public involvement so far

10. Changes have been made to the Sustainability and Transformation Programme design principles following feedback at five public involvement assemblies. Held during March, nearly 90 people commented on the Evidence for Change background information and fed back on the proposed evaluation criteria and design principles.
11. Comments were received from members of the public, representatives of patient groups, voluntary sector, social care, and carers. They included ensuring health staff were involved, do more in the community, remove the technical jargon and include carers. All comments were shared with the clinical working groups. The feedback, and what happened, is on the CCG website, see https://gallery.mailchimp.com/f5a6cf379a355128d55fd749f/files/STP_PIA_You_said_We_did.pdf.
12. Healthwatch Cambridgeshire advised the CCG on the importance of patient or carer input to the clinical working groups, and where to look to recruit people for the roles, for example the Community Voluntary Services.

Why more public and patient involvement is needed and what Healthwatch will do

13. Whilst the Healthwatch CEO and Chair sit on several groups it is not clear if all groups have received direct input from patients and the public. We are

unsure of the experiences of directly recruited lay members. We don't yet know what support they need to continue in these roles and have an impact on discussions and decisions. ***Healthwatch will continue to ask questions about patient and public involvement in the Sustainability and Transformation Programme.***

14. The clinical working groups will soon be turning their attention to designing new pathways for patients and making changes to ways of working for staff. This includes culture change needed to bring a more preventive focus, provide integrated services nearer to home and be more responsive to patient experience. ***It is vital that there is a strong patient voice in the design process and that working group leaders are supported to be truly inclusive.***
15. Specialists, and a range of other staff working together, are setting new ambitions for networks of care that cover the whole area. Decisions are required about when staff should travel to patients or whether its best for patients to access care at specialist centres. ***Clear and engaging consultations are needed with local communities who worry, quite understandably, that they may lose local services and not be able to face long journeys for their care.***
16. There is strong evidence that good patient experience is associated with clinical effectiveness and patient safety. Patient experience, when looked at as part of this Sustainability and Transformation process, is the sum of all interactions, shaped by an organisations culture, that influences patient perception across the continuum of care. As this Sustainability and Transformation process involves many organisations, combining across the whole area, **Healthwatch Cambridgeshire will work with Healthwatch Peterborough on the challenge to keep patient needs at the forefront of complex inter-organisational and inter-professional change.**
17. Healthwatch Cambridgeshire is meeting with the CCG in July to review the involvement of patients and the public to date and support further initiatives to ensure a stronger patient focus during the consultation phase and implementation of the Plan. **We will keep community stakeholders in touch with news about the Sustainability and Transformation process, and use our positions on the various working and advisory groups, and on the Health and Wellbeing Board, to support the case for high quality patient and public engagement.**

Other information about the local health and social care system

18. Matters noted during the period are as follows:

- The regulators for the NHS (Monitor/Trust Development Authority and NHS England) continue to exert oversight of this most challenged health economy.
- Hinchingsbrooke Healthcare NHS Trust and the Peterborough & Stamford Hospitals NHS Foundation Trust are producing a full business case for merger for each Trust to consider in September before issuing public consultation.
- The Learning Event on Older People's and Adults Community services was well attended and positively evaluated. A report and event resources are available on our website.
- Cambridgeshire Health and Wellbeing Board has adjusted its membership to balance CCG and Health Service provider organisation leaders with District and County elected members. New ways of working were explored at a development meeting, and there is fresh optimism about the strategic influence that can be made on health and wellbeing, place based activities and community engagement around health and social care service change.

Emerging joint working for Healthwatch Cambridgeshire

19. Interests raised during meetings (see appendix) are as follows:

- Exploration with the Cambridge Health partners research network on promoting opportunities and good practice for patient and public involvement in research.
- Working with Hinchingsbrooke Healthcare NHS Trust to assist in community engagement at public meetings, and through our Healthwatch networks, on the potential merger with Peterborough & Stamford Hospitals Foundation NHS Trust.

Appendix - Meetings attended by the Chair 1 May to 30 June 2016

Meeting	Purpose	Date
STP Clinical Working Group workshop	Member	3 May
Alan Burns, Chair, Hinchingsbrooke Healthcare NHS Trust (HHNHST)	One-to-one	11 May
Older People and Adults Community Services (OPACS) Learning event	Workshop	11 May
Health Committee, Cambridgeshire County Council (CCC)	Evidence on OPACS	12 May
STP Clinical Working Group, Urgent and Emergency Care workshop	Member	12 May
Primary Care Programme Board	Member	19 May
STP Clinical Advisory Group	Member	19 May
HHNHST Board meeting	Observer	23 May
Health and Wellbeing Board meeting	Member	26 May
STP Joint Clinical Advisory Group & Health & Care Executive Workshop	Member	26 May
Joann Leeding, Cambridge University Health Partners	One-to-one	1 June
Healthwatch England Annual Conference	Networking	9/10 June
STP Clinical Advisory Group	Member	13 June
Health and Wellbeing Board Development Day	Member	14 June
STP Clinical Working Group workshop	Member	16 June
CCC Health Committee	Workshop	16 June
David Whiles, Chair, Healthwatch Peterborough	Strategy	20 June
Cambridge University Hospitals research networking event	Speaker	21 June
Healthy Ageing and Prevention Steering Group	Member	22 June
Sue Grace, Corporate Director, CCC	Healthwatch CIC contract monitoring	22 June
STP Clinical Advisory Group	Member	27 June
Huntingdonshire District Council Scrutiny Committee	Give evidence on HHNHST and P&SHFT	28 June
Primary Care Programme Board	Member	30 June

Other

25 May, BBC Radio Cambridgeshire - Hinchingbrooke Healthcare and Peterborough & Stamford Hospitals merger proposal

28 June, ITV Anglia news - Huntingdonshire District Council Scrutiny of Hinchingbrooke Healthcare and Peterborough & Stamford Hospitals merger proposal