

## Chair's Report

### Purpose

1. This report sets out public activities carried out by the Chair since the last Board meeting and the main issues noted.

### Key issues

2. Sections 7 - 12 updates on the local Healthwatch response to the December 2015 termination of the older people's and adults community services contract, awarded to UnitingCare Partnership from April 2015.
3. Section 13 summarises other important matters about the local health and social care system.
4. Section 14 notes potential joint working opportunities raised in meetings held during this period. It is recommended they be further tested over the next months and considered as part of strategy and business planning.
5. The appendix lists the Chairs external meetings from 1<sup>st</sup> January to 29<sup>th</sup> February 2016.

### Action required by the Board

6. The Board is asked to:
  - Note the report.

### Author

Val Moore, Chair

16 March 2016

## UnitingCare

7. The January Chair's board report and the Healthwatch Cambridgeshire website provides background on this matter.
8. We are aware of at least 5 review or enquiry processes ongoing. These are the Clinical Commissioning Group (CCG), NHS England, Cambridgeshire and Peterborough Foundation Trust Governors (CPFT), Cambridgeshire County Council (CCC Health Committee), Monitor (also known as NHS Improvement) and possibly the National Audit Office in response to the Public Accounts Committee of Parliament. Reporting dates are expected from end of February onwards. It is unclear to the public how each review will publish its findings.
9. The CCG efforts now focus on analysis of the workstreams that comprised the UnitingCare approach and consider the future services. Healthwatch Cambridgeshire and Healthwatch Peterborough have been involved in the planning and delivery of a stakeholder workshop and continue to ask what can we learn and how can people get involved.
10. On behalf of local community stakeholders, we have gained agreement with the CCG and Councils to hold a community-learning event in May 2016 following the completion of the reviews listed in section 8 above.
11. The aim is to demonstrate learning to inform the way forward for integration, through a day of information sharing and discussion on older peoples' services.
12. The community learning event objectives are to:
  - Understand together what the enquiries into the failure of the UnitingCare contract for older peoples services in Peterborough and Cambridgeshire tell us.
  - Share the evaluation data and listen to people's experience of care, to help identify the roles and contribution of all stakeholders in achieving excellence.
  - Challenge and support the emerging plans for future service organisation and development, to map the ways that stakeholders can be involved and consulted.

## Other important information about the local health and social care system

13. Matters noted during the period are as follows:

- Hinchingsbrooke Healthcare NHS Trust and CUH Foundation Trust remain in special measures.
- Hinchingsbrooke was rated as Requires Improvement by the Care Quality Commission (CQC) following its re-inspection last autumn.
- Hinchingsbrooke and the Peterborough & Stamford Hospitals NHS Foundation Trust are exploring greater collaborations on services and joint outcomes, including considering organisational form.
- The regulators for the NHS (Monitor/Trust Development Authority and NHS England) continue to exert oversight of the challenged health economy.
- The financial challenge to the NHS remains. In addition to the factors described in my last report, the termination of the UnitingCare contract has cost the CCG and providers approximately £20million.
- The Cambridgeshire County Council budget is set with a 2% increase in council tax for social care in 2016. Savings of approximately £100million are planned over the next 5 years.
- A number of General Practices and Care Homes have been inspected by CQC, which I will report on at the end of 2015/16.

## Emerging joint working for Healthwatch Cambridgeshire

14. Interests raised during meetings (see appendix) are as follows:

- Closer working with CCC and partnership groups on healthy ageing and older people's services.
- Collaboration topics identified with Anglia Ruskin University Health and Social Care Education Dean to test future ways of working (see accompanying Board paper).
- Collaboration identified with Peterborough Healthwatch including a common public feedback centre on the website (see accompanying Board paper), securing capacity for young people's engagement, and continuing a strong joint approach to health and care organisational developments and system changes.

### Appendix - Meetings attended by the Chair 1<sup>st</sup> January to 29<sup>th</sup> February 2016

Meeting	Purpose	Date
Charlotte Black, Service Director - Older People and Mental Health, Cambridgeshire County Council (CCC)	Joint working	11 January
Cambridgeshire Community Services (CCS) Board Meeting	Observer and networking	13 January
Anne Campbell	Healthwatch Cambridgeshire Guarantor	13 January
GP training event, Cambridge University Hospitals Foundation Trust	Panel member	13 January
Gillian Beasley, Chief Executive, CCC	Joint working	14 January
Health & Wellbeing Board meeting	Member	14 January
Health & Care System Transformation	Member	18 January
Healthwatch Peterborough	Strategy	
Health Committee, CCC	Observer and networking	21 January
Health & Wellbeing Working Group	Member	25 January
Health Committee Quarterly Liaison meeting	Member	8 February
Nicola Scrivings, Chair, CCS	Chair to Chair	8 February
Sue Grace, CCC	HWC contract meeting	10 February
Maureen Donnelly, Chair, Cambridgeshire and Peterborough Clinical Commissioning Group (CCG)	Chair to Chair	11 February
Daniel Zeichner MP	Introduction	12 February
Dr Rachel Fox, Chair, Herts Urgent Care	111 service tour	15 February
Victor Lucas	Healthwatch Cambridgeshire Guarantor	18 February
David Stout, Independent reviewer	NHSE review of the commissioning of OPACS	18 February
Health & Wellbeing Board Working Group	Member	22 February
Prof Ruth Taylor & Prof Pat Schofield, Anglia Ruskin University	Joint working	22 February
Children and Young People Clinical Working Group Kick-off event	Member	23 February
Healthy Ageing and Prevention Steering Group	Member	24 February
Older People and Adults Community Services Workshop, CCG	Participant	24 February
Keep our NHS public	Talk on Healthwatch role	24 February
Hinchingbrooke Communications team	Introduction	29 February

#### Other

BBC East TV - Sunday Politics, UnitingCare contract

BBC Radio Cambridgeshire, patient experience in Cambridgeshire and role of Healthwatch