

## **Chair's Report**

### **Purpose**

1. This report sets out public activities carried out by the Chair since the last Board meeting. Directors representative activities are maintained in a strategic engagement log.

### **Key issues**

2. Appendix 1 lists the Chair's external meetings from 1 January to 28th February 2019.
3. Paragraphs 5 onwards update on local health and care issues.

### **Action required by the Board**

4. The Board is asked to:
  - Note the report.

### **Author**

Val Moore, Chair

13<sup>th</sup> March 2019

**Local health and care issues**

5. In January the Healthwatch Board escalated its concerns about stories of people’s access to mental health support and services. Distilling these in a letter Sandie Smith and I have since visited Tracy Dowling, CEO of Cambridgeshire and Peterborough Foundation Trust and are awaiting her response.
6. OFSTED reported on children’s social care services in Cambridgeshire in February. The quality and timeliness of services remains less than good. Leaders are taking well considered actions. The most significant challenge is the size of caseloads.

Judgement	Grade
The impact of leaders on social work practice with children and families	Good
The experiences and progress of children who need help and protection	Requires improvement
The experiences and progress of children in care and care leavers	Requires improvement
Overall effectiveness	Requires improvement

7. Cambridge University Hospitals Trust, also in February, retained the overall Care Quality Commission Good rating but with an improved picture of the quality of care and leadership.
8. At its January meeting in public the Sustainability and Transformation (STP) Board reported on the public/ patient focus in the south of the county to develop community hubs integral with primary care services. The North and South Alliance Delivery Groups are overseeing STP work around each of the acute Trusts; Cambridge University Hospitals for the south and North West Anglia Trust for the north. Each of the groups has a programme of work which is focused around integrated neighbourhoods in the respective areas.
9. The success of Living Well Partnerships between local authorities and health-related partners was discussed at the Cambridgeshire Health & Wellbeing Board. Whilst the partnership was seen as broadly beneficial the ability of NHS staff to engage is limited and further thought is being given to how these conversations and relationships can be developed.

10. Healthwatch has facilitated a first health and care forum for Fenland, building on the success of similar meetings in Peterborough and Huntingdonshire. The aim is to support conversations between local people and their health and care providers about changing services, and to help make the most of that intelligence and action across the system where appropriate. We plan to encourage action learning and evaluation in the autumn, looking to strengthen local engagement and participation from our experiences so far.

Appendix 1- External meetings attended by the Chair 1<sup>st</sup> Jan to 28th Feb 2019

Meeting	Purpose	Date
Deborah O'Callaghan, NICE Associate Director, Field Team	Update	7/1
Tom Jefford, Business Development Director, Family Psychology Mutual Community Interest Company	Update	8/1
Huntingdonshire Patients' Forum	Observer	7/1
Joint Safeguarding Executive Board, Cambridge and Peterborough	Member	21/1
STP Board meeting	Observer	22/1
Cambridgeshire Health and Wellbeing Board	Member	31/1
Integrated Commissioning Board	Observer	11/2
Care Advisory Group	Member	14/2
Tracy Dowling, CEO, Cambridgeshire and Peterborough foundation trust	Meeting	25/2
Kevin, Bowyers, Dementia Resource Centre, Peterborough	Centre Visit	25/2
Dr Alex Gimson, Clinical Lead, STP	Meeting	26/2

Plus:

BBC Look East - Review of suspension of IVF services, 31/1

Healthwatch Public Board meeting, 15/1

Healthwatch Board development meeting, 13/2.