

Chairs Report

Purpose

1. This report sets out public activities carried out by the Chair since the last Board meeting, and a commentary on aspects of the local health and care system.

Key issues

1. Appendix 1 lists the Chair's external meetings from 1 March to 30th April 2018. Directors representative activities are maintained in a strategic engagement log.
2. Section 5-7 and appendix 2 provides an annual summary of the quality of care described by Care Quality Commission (CQC) inspection reports for services in Cambridgeshire and Peterborough. The Chief Executive and Healthwatch Directors who lead on relationships with our main providers are invited to comment.

Action required by the Board

3. The Board is asked to:
 - Note the report.

Author

Val Moore, Chair

16th May 2018

Care Quality Commission ratings in Cambridgeshire

4. As part of a national network supported by Healthwatch England we have direct links with regulatory bodies including the CQC. Healthwatch Cambridgeshire and Peterborough works closely with the local CQC teams.
5. Local Healthwatch role includes:
 - membership of regional Quality Surveillance Groups
 - supporting calls for patient and service user experience pre- inspection
 - as part of Improvement Oversight Groups post inspections, and
 - escalating any other concerns.
6. The current position for Care Organisations, GP practices and NHS Trusts in the Cambridgeshire and Peterborough areas is summarised below.

Table 1a Ratings of active Social Care Organisation, locations in Cambridgeshire, data as at 01/05/2018

Outstanding	6
Good	177
Requires improvement	17
Total	200

Table 1b Ratings of active Social Care Organisation, locations in Peterborough, data as at 01/05/2018

Good	63
Requires improvement	7
Total	70

Table 2a Ratings of GP practices in Cambridgeshire (including Royston), data as at 10/05/2018

Outstanding	6
Good	72
Requires improvement	1
Total	79

Table 2b Ratings of GP practices in Peterborough (including Oundle and Wansford), data as at 10/05/2018

Good	23
Requires improvement	3
Total	26

Table 3 Ratings of NHS Trusts (see appendix 2)

Appendix 1- Meetings attended by the Chair 1st March to 30th April 2018

Meeting	Purpose	Date
CCG Governing Body	Observer	06/03
Healthwatch East England Network	Participant	08/03
Cambridgeshire and Peterborough Safeguarding Board annual conference	Participant (and Board member)	15/03
STP Care Advisory Group	Member	15/03
Peterborough Health and Wellbeing Board	Healthwatch update	19/03
STP system engagement meeting (CCG, STP delivery and Healthwatch)	Member	03/04
STP Care Advisory Group	Member	05/04
Gary Jones and Karen Berkley - PCC/ CCC Joint Commissioning Unit	Update and Healthwatch contract monitoring meeting	28/04
CCC Health Committee, CCG and Healthwatch	Quarterly liaison	26/04

Plus 1-1 meetings with Clive Morton, Guarantor, and two Healthwatch directors