

Chairs Report

Purpose

1. This report sets out public activities carried out by the Chair since the last Board meeting and the main issues noted.

Key issues

2. Section 7-11 provides an annual summary of the quality of care described by Care Quality Commission (CQC) reports for locations of services in Cambridgeshire. This section replaces the usual paragraphs on key information about the local health and social care system. We will develop new intelligence systems to cover the whole patch. It is noted that election guidance will restrict key decisions in local government and local NHS during the next period, and that the activities of Healthwatch are somewhat restricted in line with advice from Healthwatch England.
3. Section 10-14 updates on our merger with Healthwatch Peterborough to form a combined Healthwatch Cambridgeshire and Peterborough.
4. The appendix lists the Chair's external meetings from 1 March to 30th April 2016.

Action required by the Board

5. The Board is asked to:
 - Note the report.

Author

Val Moore, Chair

May 2017

Care Quality Commission ratings in Cambridgeshire

6. As part of a national network supported by Healthwatch England we have direct links with regulatory bodies including the CQC. During the past three years Healthwatch Cambridgeshire has worked closely with the local CQC teams.
7. Local Healthwatch role includes:
 - membership of regional Quality Surveillance Groups
 - supporting calls for patient and service user experience pre- inspection
 - as part of Improvement Oversight Groups post inspections, and
 - escalating any other concerns.
8. The Chairs report identifies key CQC interventions or judgements as they occur throughout the year. Future reports will include a Peterborough perspective as we continue to merge our activities and reporting.
9. The end of year position for the Cambridgeshire area is summarised for Care Organisations, GP practices and NHS Trusts (most Trusts are also relevant to Peterborough communities), in the tables below.

Table 1 Ratings of active Social Care Organisation, locations in Cambridgeshire, data as at 01/03/2017

Outstanding	2
Good	167
Requires improvement	19
Inadequate	1
Total	189

Table 2 Ratings of GP practices in Cambridgeshire (including Royston), data as at 10/04/2017

Outstanding	5
Good	71
Requires improvement	1
Inadequate	1
Not yet rated	1
Total	79

Table 3 Ratings of NHS Trusts, data as at 31/03/2017 (over page)

Trust	Overall Rating	Safe	Effective	Caring	Responsive	Well-led
Cambridge University Hospitals NHS Foundation Trust	Good	Good	Good	Outstanding	Requires Improvement	Good
Cambridgeshire Community Services	Good	Requires Improvement	Good	Good	Good	Good
Cambridgeshire & Peterborough NHS Foundation Trust	Good	Requires Improvement	Good	Good	Good	Good
East of England Ambulance Service NHS Trust	Requires Improvement	Requires Improvement	Requires Improvement	Outstanding	Requires Improvement	Requires Improvement

Trust	Overall Rating	Safe	Effective	Caring	Responsive	Well-led
North-West Anglia NHS Foundation Trust - Hinchingsbrooke Hospital	Good	Good	Good	Good	Good	Good
North-West Anglia NHS Foundation Trust - Peterborough City Hospital	Good	Good	Good	Good	Good	Good
Papworth NHS Foundation Trust	Good	Good	Outstanding	Outstanding	Good	Good
The Queen Elizabeth Hospital King's Lynn NHS Foundation Trust	Requires improvement	Requires improvement	Good	Good	Requires improvement	Good

Update on merger activities within the new Healthwatch Cambridgeshire and Peterborough

10. Healthwatch Cambridgeshire made a Special Resolution at the March 2017 Board meeting to change its name and Articles to create Healthwatch Cambridgeshire and Peterborough.
11. We welcome the experienced staff, Angela Burrows, Heather Lord and Samuel Lawrence into the new combined organisation on April 1st. Continuity of local presence is important to us so some activities will continue as before and representation at key meetings be maintained.
12. Work has begun to make these organisational changes more apparent via our website and other communications, and consider together how to develop Healthwatch activities across the whole area to reflect the learning and good practice from both predecessor arms of the organisation. For example, a survey and meeting with volunteers from across the Cambridgeshire and Peterborough areas is planned for May 15th.
13. The directors of the Peterborough Patient and Public Involvement Network Community Interest Company will be formally adopted as directors for Healthwatch Cambridgeshire and Peterborough in July, once the dissolution of the Company responsible for Healthwatch delivery in Peterborough is complete. I welcome them to this Board meeting recognising their vital knowledge and advice in overseeing the transition, maintaining continuity and for their role to set future strategic direction.
14. We are very grateful for the input that our stakeholders, including our commissioners, have made to this development and for the continued help and support that we receive.

Appendix 1

Meetings attended by the Chair 1st March to 30th April 2017

Meeting	Purpose	Date
CCC* and PCC* Meeting with Healthwatch commissioners	Healthwatch working together	02/03
The Future of General Practice Lecture Professor Helen Stokes-Lampard, Chair, RCGP	Participant	07/03
Hilary Daniels, Chair, HHCT*	Chair to Chair discussion on patient issues and transition plan for new Trust	08/03
CCG* Officer and App developer	Briefing on MiDoS public site	09/03
STP* Clinical Advisory Group meeting	Member	20/03
STP* Clinical Advisory Group meeting	Member	13/04
Cambridgeshire Health and Wellbeing Board	Member	27/04
Cambridge and Ely Area Executive Partnership Board	Member	28/04

1-1 meetings with all Healthwatch directors, 10-28th April 2017

*Abbreviation:

CCC - Cambridgeshire County Council

CCG - Cambridgeshire and Peterborough Clinical Commissioning Group

HHCT - Hinchingsbrooke Health Care NHS Trust

PCC - Peterborough City Council

STP - Sustainable Transformation Programme