

## Chief Operating Officer Report (Peterborough)

### 1. Purpose

This report provides a summary overview of Healthwatch Peterborough's activity for:

1 April 2017-31 May 2017

### Key issues

2. Sections 6 provides overview of projects
3. Sections 7 covers Accessible Information Standards
4. Section 8 covers Enter and View
5. Appendix 1: Accessible Information Standards Report (Part 1 Peterborough)

### Action required by the Board

The Board is asked to:

- Note the report

### Author

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5 July 2017

## Projects Overview

### 6.1 Prisoner engagement project

Engagement with **315** prisoners by the HW Volunteer Wellbeing rep during April/May

NHS England Audit at HMP Peterborough highlight the project work as reason for improvements in the prison healthcare department.

Continue to deliver/train Wellbeing Reps in HMP Peterborough agreed to begin training in the male unit in July 2017

Maintain local and national stakeholder relationships. Review next steps including making the wellbeing training sustainable.

### 6.2 Cancer Wellbeing project

Continue as member of Project Steering Group.

Referred three groups in the period to the Centre Manager for engagement opportunities.

## 7. Accessible Information Standards (AIS)

Part 1 (Peterborough) project report completed, **see appendix 1**

## 8. Enter and View

One Enter and View undertaken on 29<sup>th</sup> June. Four more being planned for the next quarter.