

## Chair's Report

### Purpose

1. This report sets out public activities carried out by the Chair since the last Board meeting, and a commentary on aspects of the local health and care system.

### Key issues

2. Appendix 1 lists the Chair's external meetings from 1 January to 29<sup>th</sup> February 2020. Directors representative activities are maintained in a strategic engagement log.
3. Healthwatch involvement in safeguarding arrangements and our concerns during 2019-20 are noted in paragraph 5-8. A summary of the Chairs involvement with the Integrated Commissioning Board over the same period is included for information.

### Action required by the Board

4. The Board is asked to:
  - Note the report.

### Author

Val Moore, Chair

11<sup>th</sup> March 2020

## **Healthwatch involvement in safeguarding arrangements and our concerns**

5. Local safeguarding partnership arrangements in line with legislation have been in place in Cambridgeshire and Peterborough for over 18 months. See <https://www.peterboroughlscb.org.uk>
6. The Healthwatch Chair is an invited member of the Executive Partnership Board. Our Chief Executive is a member of Safeguarding Children's Board (SCB) and our Communities Programme Manager is a member of the Safeguarding Adults Board (SAB). Working together we have been vocal on a number of issues arising through the various multiagency boards and groups, providing support where we can.
7. We note the following areas of concern for our ongoing attention during 2020. These are:
  - The backlog of reviews still to be carried out by the CCG to fulfil the LeDeR requirements on learning from the deaths of people with learning disabilities. Reviews are now being done, but a backlog exists and timeliness of using the learning locally is diminished.
  - Sharing of information between organisations previously hampered by data governance concerns (action has been taken on this).
  - Complex case reviews set up by the Partnership highlight both the learning from practice and in our view some of the risks to do with the complexity of commissioned services, including across geographical boundaries.
  - This concern is set against the growing evidence of increasing mental health issues for children and young people, what might be the most appropriate services, and their difficulties experienced in accessing them. Our CEO presented to the SCB to highlight intelligence received about the growing backlog of children and young people seeking help with their mental health. The SCB has heard from providers and commissioners about how this issue might be resolved. No plans for significant change have been identified yet.
  - Lay members are no longer part of SCB nor the SAB. We have conveyed our views about the imperative to involve local people in safeguarding discussions and have agreed a number of practical ways in which this can happen. We will continue to seek reassurance that there is alternative and appropriate engagement and input from local people on issues being tackled by the boards from now on.

## **Cambridgeshire and Peterborough Integrated Commissioning Board**

8. I was approached in March 2019 to Chair the Integrated Commissioning Board (ICB) on behalf of the CCG and PCC and CCC local authorities. The ICB reports to the Core Group of the Health and Wellbeing Boards for Peterborough and Cambridgeshire. This activity is remunerated at

equivalent Healthwatch rates and undertaken in addition to Healthwatch Chair's time.

9. The Board has evolved to fulfil its remit in line with NHS England expectations, see <https://www.england.nhs.uk/ourwork/part-rel/transformation-fund/bcf-plan/>
10. During 2019-20 the ICB has:
  - Recommended for approval the allocation of the Better Care Fund and associated funds from DH and NHS England locally, and promoted full transparency of the finances.
  - Refreshed terms of reference for the Board to align with STP and place-based provision.
  - Developed workshop style engagement meetings with stakeholders in commissioning.
  - Reassured that investments are having an impact through 'deep dives' into programmes such as technology enabled care, reablement and intermediate care, and commissioning flexibilities are explored.
  - Set a timetable for review of commissioned services in the Better Care Fund programmes, to be ready to implement changes during 2020-21.
  - Compiled a larger schemata of joint commissioning opportunities for 2020-23 where services outside of the Better Care Fund are up for review or opportunities could be taken to improve integration.
  - Focused on shared priority areas of public health budgets, continuing healthcare, care homes and brokerage, intermediate care, voluntary sector provision and diabetes services. There are also opportunities for expanding technology enabled care and use of environmental controls.
11. Impacts are expected on the quality of commissioning as the Board builds key relationships, develops principles, shares intentions and promotes learning and effective commissioning processes.
12. It is expected that better results for the system will be achieved without foreseeable growth in investments. Opportunities to change contracts will occur throughout the year and beyond in line with a shared timeline.
13. A public report on the Integrated Commissioning Board will be reviewed by the Core Health and Wellbeing Board on 31<sup>st</sup> March, including a survey of its effectiveness by attendees.

**Appendix 1 - External meetings attended by the Chair 1<sup>st</sup> January to 29th February 2020**

<b>Meeting</b>	<b>Purpose</b>	<b>Date</b>
Ageing Well Strategy Board	Member	14/01
Clinical Policies Forum, CCG	Member	14/01
CUH Board meeting	Observer	15/01
Integrated Commissioning Board, Cambridgeshire and Peterborough	Independent Chair	16/01
C&PCCG Health Inequalities Task and Finish Group	Member	23/01
Child Health and Wellbeing Executive Board	Member	27/01
Continuing Health Care Complex Cases Panel	Member	04/02
C&PCCG Governing Body meeting	Observer	04/02
Dr Mike More, Chair CUHFT plus team	Chair to Chair	11/02
Karen Berkley, Sarah Bye, PCC and CCC	Healthwatch contract meeting	11/02
Julie Farrow, Hunts Forum	One to one	12/02
Integrated Commissioning Board, Cambridgeshire and Peterborough	Independent Chair	20/02
CCC Health Liaison Committee	Member	20/02
STP Clinical Communities Forum	Member	20/02
Jan Thomas Accountable Officer and Carole Anderson Chief Nurse, C&PCCG	Quarterly Meeting	21/02

Plus

Healthwatch Board in public (15/1), Board Development (12/2)

Chair/ director one to one meeting (7/2)

Interview with BBC Radio Cambridgeshire (5/2), on the CCG's Big Conversation