

## East of England Ambulance Service

### Purpose

1. This report introduces Paul Marshall, Cambridgeshire Sector Lead for the East of England Ambulance Service NHS Trust (EEAST).

### Key issues

2. The Ambulance Service is a key service providing both emergency and non-emergency transport in the East of England. Providing this service consistently across a diverse and rural area such as Cambridgeshire and Peterborough can be challenging. EEAST have recently introduced a new Ambulance Response Programme to meet some of these challenges.
3. There is intense regulator, commissioner and media focus on urgent care services in Cambridgeshire and Peterborough who are experiencing significant winter pressures which impact upon patient experience.
4. The local Sustainability and Transformation Partnership are developing new approaches, such as the Extended Joint Emergency Team, to relieve some of these pressures.
5. Healthwatch is involved in a number of STP workstreams and collects feedback regarding urgent care services

### Action required by the Board

6. The Board is asked to:
  - Note the report and presentation, and discuss opportunities to support the development of new urgent care services.

### Author

Sandie Smith, CEO

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