

## **Chair's report**

### **Purpose**

- 1.** To update the Board on recent meetings I Have attended (see Appendix 1). In addition, I have held various meetings with our CEO, staff and NEDs in person, via zoom/teams and by telephone.

### **Key issues**

- 2.** I am grateful to all those involved in organising our recent Summit on Social Care and to those who participated to help make it a great success. We will be surveying all attendees to seek their views which can be then taken into account when planning next years event. I am pleased that this event now attracts such high profile speakers which in itself proves that this is the place to be to listen to the views of patients and users of services.
- 3.** I am sorry to report that Ellie Addison has tendered her resignation from the Board due to work and home pressures. Ellie has been so helpful to our Healthwatch over the last two years and her interventions at both the Board and General Purposes Group have always helped shape our policies and priorities. She has also been an excellent Chair of our East Cambs Forum. I am pleased that Ellie has agreed to remain in this role as we continue to develop our Forums.
- 4.** I am delighted that following interview that Jonathan Jelly MBE JP has agreed to join the Board. He will bring important experience from his background working in global financial organisations and SSAFA the Armed Forces charity. He is currently a trustee of the Cambridgeshire Community Foundation and Chair of Peterborough Council for Voluntary Service.
- 5.** We all know that at present the NHS and Social Care is challenged on many fronts. This means that the services provided for patients and users are too

frequently not up to a standard that should quite reasonably be expected. We will continue to listen to those using these services, indeed we will do more engagement with more people in 2024. We will challenge those providing services where appropriate but also support where they seek to improve. In the new ICS system our Healthwatch is well positioned to help ensure that services are now designed around the patient and user.

Action required by the Board

The board is asked: To note the contents of the report.

Author: Stewart Francis, Chair

25<sup>th</sup> October 2023

## Appendix 1

### Meetings attended by the Chair – 20<sup>th</sup> July 2023 – 25<sup>th</sup> October 2023

Meeting	Date
Summit Working Group	13 <sup>th</sup> Sept
Meeting HW NED	14 <sup>th</sup> Sept
Interview prospective HW NED	18 <sup>th</sup> Sept
Summit Working group	20 <sup>th</sup> Sept
Radio Interview	25 <sup>th</sup> Sept
Healthwatch Board Development Meeting	27 <sup>th</sup> Sept
Summit Working Group	29 <sup>th</sup> Sept
Meeting with CEO plus NED	2 <sup>nd</sup> Oct
Healthwatch Summit	11 <sup>th</sup> Oct
Meeting new CEO, NWAFT	16 <sup>th</sup> Oct
Meeting with ICB/VCSE – Hunts Forum	17 <sup>th</sup> Oct
Health and Wellbeing/ICS Development Meeting	20 <sup>th</sup> Oct
Health and Wellbeing/ICS Board Meeting	20 <sup>th</sup> Oct
CCC Adults and Health/ICB/Healthwatch Liaison Meeting	20 <sup>th</sup> Oct