

Covid-19 survey: Briefing 1

Purpose

1. This report presents the first of a set of briefings describing the findings of the Healthwatch Cambridgeshire and Peterborough covid-19 survey.

Key issues

2. The aim of the survey is to understand how covid-19 has affected people using health and care services. It will run continuously until the end of August, with two further briefings planned during the summer. A full report will be published at the end of September.
3. The first briefing was published on 6 July¹². This was based on 535 responses collected between 28 May and 10 June. The main themes of what people said were:
 - A third of people put off seeking help for their health - for minor problems and potentially serious conditions.
 - Three out of four people said their mental health or wellbeing had been affected in some way.
 - Most people who had used health services had had a good or excellent experience.
 - Others expressed concern about services suddenly stopping and poor communication about changes.
4. More detail about the experiences people told us about will be presented to the meeting.

Action required by the Board

5. The Board is asked to:
 - Note the first briefing.

Author

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¹ <https://www.healthwatchcambridgeshire.co.uk/report/2020-07-06/covid-19-briefing-1>

² <https://www.healthwatchpeterborough.co.uk/news/2020-07-06/first-findings-published-our-covid-19-survey>