

## Chairs Report

### Purpose

1. This report sets out public activities carried out by the Chair since the last Board meeting and the main issues noted.

### Key issues

2. Section 7-9 updates on the General Practice Five Year Forward View local work
3. Section 10 summarises important matters about the local health and social care system.
4. Section 11-14 announces our intention to merge with Healthwatch Peterborough to form a combined Healthwatch Cambridgeshire and Peterborough.
5. The appendix lists the Chair's external meetings from 1 November to 31<sup>st</sup> December 2016.

### Action required by the Board

6. The Board is asked to:
  - Note the report.

### Author

Val Moore, Chair

March 2017

**General Practice Five Year Forward View**

7. Cambridgeshire and Peterborough Clinical Commissioning Group (CCG) has set out its vision for primary care. This is in response to the local funding opportunities described in the NHS England (NHSE) General Practice Five Year View. This investment is crucial to the recovery of the health system.
8. Healthwatch Cambridgeshire has input to the draft submission and made the commentary below.

*“We welcome the strategic approach and the investment to build a strong platform for primary care across the whole area.*

*It is good that elements of the support described in the plan are available to all practices as well as the opportunities to move quickly with those that are leading change.*

*These investments, although falling short of the overall population growth for the area, are vital to lay the basis for ambitions described in the Sustainability and Transformation Plan for Cambridgeshire and Peterborough, 2016 (STP). Healthwatch supports the STP vision to shape care around the patient and the community, and to support them in their home and neighbourhood where its safe and effective to do so. We know that empowered individuals, families and carers, can be enabled to make even greater contributions to their care and well-being. This strategy and its delivery plan should show more powerfully that local people are indeed part of the solution to the ambitious transformation that is required for a hard-pressed workforce, with their partner organisations, to adapt and provide joined-up care for all in the coming years*

*It is Healthwatch Cambridgeshire's view that:*

- this strategy should be available to the public in formats they can understand and respond to about ideas and concerns*
- the strategy should support hard-pressed GPs to find space to respond and develop solutions that work for them and their communities. More detail on existing examples of practice and models of care that support the integration of care for patients should be shared and learnt from.*
- the necessary cultural shift, training and funding to support shared decision-making with patients and self-care should be acknowledged more clearly*
- a communications plan and public engagement strategy should support ongoing exploration of issues such as the public understanding of different roles in primary care, and the potential impacts on help-seeking behaviour*
- the delivery plan and risk register should reflect and be regularly updated on issues arising from patient and public engagement*

*Healthwatch Cambridgeshire will support communications to the public about developments for general practice and in primary care. We will spread our learning from working in detail with practices on how to develop their Practice Participation Groups to reach their full potential”.*

9. Following dialogue with NHSE, the CCG is now awaiting a decision about its role in the commissioning of primary care services locally, which, if the funding allows, will support the five year forward view for general practice.

### Information about the local health and social care system

10. Matters noted during the period are as follows:

- **The Sustainability and Transformation Programme** is prioritising business cases for funding. Local NHS organisations are pooling funds to supplement investment available from NHSE. See <http://www.fitforfuture.org.uk>
- ***The Rosie and Addenbrooke's Hospitals (CUH), received a Good rating from CQC in January.*** A sustained public campaign to promote appropriate choice of urgent and emergency pathways is underway to compliment a range of system-wide strategies being implemented through the STP, including placing GPs at the front door of A+E.
- ***Area Executive Partnership Boards*** are discussing STP implementation in localities. They involve District Councils, GPs, health services locality teams, CCG patients panel representatives and Healthwatch.
- ***Hinchingbrooke Healthcare NHS Trust and the Peterborough & Stamford Hospitals NHS Foundation Trust*** countdown their merger on 1<sup>st</sup> April. A first members meeting is being held on 20<sup>th</sup> March 6.30pm at Hinchingbrooke Hospital.
- ***Cambridgeshire Health and Wellbeing Board*** considered a place based approach to tackling inequalities in health, and joint areas for action to support the health and social care workforce requirements.

### Proposal to combine Healthwatch Cambridgeshire and Healthwatch Peterborough

11. As reported previously our two Healthwatch organisations set out to explore and recommend joint working on a spectrum from the current practice of cooperation to full integration. Last autumn a fact gathering exercise and stakeholder feedback was facilitated by Taproot an external consultancy appointed by Healthwatch Cambridgeshire and Healthwatch Peterborough jointly. The final report Healthwatch Working Together, will be available on our website.
12. The two Boards reviewed the Taproot report in December 2016 and made a recommendation to our commissioners, Peterborough City Council and Cambridgeshire County Council to merge. Our commissioners supported a merger of the organisations using the Cambridgeshire Healthwatch CIC as the base organisation.

13. The following operating principles were agreed:

- Develop our sensitivity to locality needs across the whole combined geography, and maintain the visibility of Healthwatch at key political forums - Health and Wellbeing Boards and Health Scrutiny Committees
- Healthwatch budgets could be pooled and delivered to us as one budget annually, and be used to best effect (outcomes) across the whole area. A mechanism for this, and to produce one set of commissioning documents, will be prepared over the next months.
- Healthwatch is able and should continue efforts to bring money in from outside sources, as well as our money from the combined core grant and occasional project work.
- Val Moore would remain as Chair of an expanded Healthwatch organisation. David Whiles, Healthwatch Peterborough Chair, retires in March 2017. 'Guarantors' as currently at Healthwatch Cambridgeshire, will remain to provide independent external advice and conflict resolution.
- Revised Articles and the associated governance policy are presented in this agenda for approval by the Board. It is intended that staff from Healthwatch Peterborough join Healthwatch Cambridgeshire on April 1<sup>st</sup>. It is intended that Healthwatch Peterborough Volunteer Directors join the new combined Board as the existing Community Interest Company is wound up. Detailed work on strategy and reviewing the roles of staff and opportunities for volunteers in the new combined Healthwatch will take place over the next six months.
- The utmost efforts to maintain continuity of Healthwatch services in both patches will be made during the transition period.

14. We are very grateful for the input that our stakeholders have made to this development and for the continued help and support that we receive.

## Appendix 1

Meetings attended by the Chair 1<sup>st</sup> Jan to 28<sup>th</sup> February 2017

Meeting	Purpose	Date
Cambridge University Hospitals NHS Foundation Trust Board meeting	Observer	11/01
STP* Clinical Advisory Group meeting	Member	16/01
Nicola Scrivings, Chair, CCS*	Chair to Chair	18/11
Health and Wellbeing Board, CCC*	Member	19/01
Health Committee, Quarterly Liaison Group, CCC*	Member	26/01
Cambs/Ely Area Executive Partnership Board Meeting	Member	27/01
East of England Ambulance Service NHS Trust	Observer	09/02
CCG* public consultation on a future model for an Integrated Out of Hours base at CUH*	Observer	16/02
STP* Clinical Advisory Group meeting	Member	20/02
CCC* Group Leaders	Joint working with Healthwatch Peterborough	23/02
Sustainable Primary Care Clinical Working Group, CCG*	Member	23/02
Cambs/Ely Area Executive Partnership Board Meeting	Member	24/02
Wellbeing of Women, Cambridge Branch event	Networking	27/02

## \*Abbreviation:

CCS - Cambridgeshire Community Services

CCC - Cambridgeshire County Council

CCG - Cambridgeshire and Peterborough Clinical Commissioning Group

STP - Sustainable and Transformation Programme