

Learning Disability Partnership Board Wednesday 12th December 2018 Papworth Village Hall Minutes



1.0 People at the meeting	
Neil Adams	Speak Out Leader,
	Young People, Co-Chair
Debbie Drew	Healthwatch- note taker
Russell Henke	Speak Out Council Leader,
	High Support Needs
	Committee
Jill Johnson	Lead Service Manager, Integration and Practice, CCC
Helen Kewley	Parent carer
Bill Jones	Speak Out Leader,
	City & South
Graham Lewis	Partnership Development
	Manager, Healthwatch
Emily Lodge	Voiceability
Siobhan MacBean	SEND, CCC
Michelle Mansfield	Speak Out Leader, Fenland

Sam Lee	Specialist housing support worker
Elena Morales Pozo	Support Worker, Voiceability
Amanda Roach	Commissioning Manager
Sean Nightingale	Speak Out Council Leader, Hunts and East Cambs.
Gareth Peters	Lead Service Manager
Joseph Simon	Parent Carer
Chris Swarbrick	Speak Out Council Coordinator, VoiceAbility
Adela Costello	Councillor
Kim Woodhead	Senior Social Worker, Huntingdon LDP
Lorna Weston	Thera
Lee McManus	CCC commissioner
Tracey Gurney	CCC

Welcome, introductions and apologies People who said they could not come: Claire Bailey, Marek Zamborsky, Elspeth Jones, Keith Mead



2.0 Speak Out Leaders Reports

The leaders presented their report.

Sean has been approached by the National Safe Places scheme.

Bill has managed to get 5 safe places in Cambridge but has had no success in Addenbrookes.

Neil did some consultations about accessing health.

The video that Michelle has been working on with Jill Johnson on good/bad assessment hopefully will be ready in the New Year.

The Speak Out Council event held at Facet in March was well attended. Some of Facet's service users were able to attend.

Elspeth has been working on the Autism self-assessment with the council. She has raised issues around lack of service user involvement.

Emily reports that she has met lots of people since working with Voiceability and did a presentation with Bill about "Am I Healthy" at the Speak Out Council.

Sean talked about the results from the consultations on health.

Many people had said they needed help to access appointments largely due to transport. They felt they needed longer appointments.

Some people were not sure if they had had a learning disability health check.

Gareth asked if he could have a copy of the full report. **ACTION for Chris to email it to him.**

Debbie shared a copy of the pre- appointment questionnaire that had been being used in Peterborough. Why is it not used across the county?

Michelle says we could raise this at the health subgroup however there has not been one recently and Marek is not present today to ask.

Joseph said that most of the time these health checks feel very basic with a nurse just ticking things on a computer.

Siobhan says that these health checks are available for people with learning difficulties from the age of 14. On their Education Health and Care plan it does ask if a check has been done. Sometimes as many people are seeing paediatricians, they don't think they need another check.

Action -Graham to contact Marek and ask for attendance at board and ask about health sub groups as well as how well health checks are going within Cambridgeshire.



3.0 Carers Feedback

There are still issues with LGSS.

Adela will raise this again at the Adults Committee.

There are problems with the invoicing not always accurate. Sometimes they say something has not been paid when it has. It is difficult to keep up with what they are sending.

Jill said it is always good to get feedback. **Action-** Graham will email Carol Williams

Debbie talked about the Employment Support allowances that some people are getting back payments from £5000 to £20000.

This could affect future benefit payments as well as the contribution to care that someone may have to pay as it makes their savings bigger. The DWP are saying they will not look at it for a year so Healthwatch asked at the Social Care Forum if the county council could let us know what they think.

Action - Graham to see if anything has been passed on a Social care forum and if a response has been made.

4.0 Safeguarding



Bill mentioned that he was having trouble getting Addenbrookes to sign up for Safe Places scheme. The reasons seemed to the worry of extra work and one department did not like colour of card!

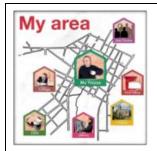
Chris thought maybe they should go to Hinchingbrooke and ask them if it had made it busier for them.

Michelle said that she felt that staff at some venues were not checking they had permission to use photos of people particularly around putting images on Social Media.

Jill said if she knew where this was happening, she could address this at an individual level.

Action Jill and Michelle discuss where the problems have been.

Action Jill said she could raise awareness at the provider forum.



5.0 Locality and SEND updates.

Huntingdon/ Fenland was well attended, Cambridge has been hit and miss. There have been difficulties with management support.

Michelle felt that the last 2 times the meeting just went over old stuff which is not what they were intended for.

Gareth has said the dates for next years meetings will be made available.

Jill said the South meeting took place, it seems to have lost direction they need more people to attend.

Michelle said that when the meetings were being cancelled or people did not turn up this put people off going to them.

Lorna asked if she could see the terms of reference for the groups.

Joseph said he had looked at the terms of reference for the North locality and suggested a couple of changes.

Siobhan asked how people found out about the locality meetings.

Jill said there were lists of attendees from the past maybe people need to be contacted again.

Siobhan- The SEND consultation is finished and there had been lots of feedback. The report will be ready in March and there will be a detailed action plan.

There has been another reorganisation for the 0-25 age group and is now back within social care. The new head is Marian Cullen.

Siobhan reported that they had been successful in a bid for monies and a new project "Looking Towards Adulthood" will be starting. There should be lots of activities around this in the next year.

Chris asked if any of this will feed into work based training?

Gareth said the council are looking to try and get some funds to support the employment strategy.



6. Specialist Housing Advisors-Sam Lee

Ruth Oakley was unable to attend.

Sam said she and Ruth had started work in May and have been busy. Sam covers under 25s and Ruth does the adults. Sam and Ruth can help people find the right housing for people- this could be for individuals or for families when someone in the house has a disability. This may be people owns homes being adapted, private rentals or housing association.

If your home needs adaptations, then an occupational therapist can apply on your behalf. Sometimes though the home you are in may not be suitable any more so you may need help to find somewhere to move to.

Helen asked how she could start the process for her daughter who is 28.

Sam said that Ruth would be the person to speak to or it can be done through a social worker.

Neil asked can you support people to get a mortgage.

Sam said there are some mortgage providers that work with disabled people and can help get the right type of advice.

Sam says they also talk to councils when they are looking at plans to build new houses.

Sam says some people just need help with the Homelink (the people who have lists of social housing ready to rent) pages and bidding for homes and they can help with this too. Bill said he has used Homelink and it can be difficult. Sean agreed that the process is complicated and no guarantee of a house when you bid on it. He has been on list since May and no luck so far.



8. Carers Service- Lee McManus

The council are looking at the ways in which carers are supported and how carer assessments have been done. The contracts for these services ends in 2020. Carers Trust and Making Space have the contracts at the moment. Lee talked about the gaps in provision that had been raised. One thing that has been asked about is financial advice and support around this.

Lee ran an engagement event for carers where lots of people turned up and said what was good and what was bad. He had also talked with carers on the Carers Partnership Board. Jill asked if this was being done across both. Cambridgeshire and Peterborough and Lee said it was for both areas. Jill asked how people could get involved.

Lee said when they are ready to set the questions to ask providers there will be an opportunity for people to get involved at this stage.

Siobhan asked if there was any chance people can get involved in what specifications are wanted and Gareth asked how specifications are identified.

Lee said some of the specifications are already set from previous consultation work showing where the gaps are. The next step is getting the specifications agreed by March.



9. Feedback from other meetings

Michelle feels there is a lack of support and with the Health Sub group not happening there is no where to feed back to on health issues. It seems like the sub group is not taken seriously.

Graham has emailed Marek-

Action Graham will circulate the email.

Siobhan reported that there is now a new GP lead for learning disabilities- Ben Curtis.

Tracey said it would be good to know who will be the contact for the board but in the mean time she may be able to help with some issues.

Jill gave feedback from Carol Williams about the review of the partnership boards.

Jo McHattie has produced a report in Sept 18 after looking at what the boards offer and what works well and what doesn't. In Oct 18 both councils met to discuss the report and asked for some more work to be done.

The next step the boards will be kept up to date. Carol offered thanks for everyone who had taken part in the process.

Graham described the differences between the boards in Cambridgeshire and Peterborough.

Siobhan asked if the board members could see the report. Graham said Healthwatch had done the work for the councils so we are not sure if it is restricted or not.

Action - Graham to find out if the report can be published.

11. Minutes and Action Log (AL)

The minutes for 19th Sept 2018 were approved.

The Action Log was updated.



12. Good News /Any Other Business

Chris reported that 2 people had been hit by cars at the Saxongate crossing. The positioning seems to be bad with parked cars before it thus drivers are not seeing the people cross the road.



Chris reported that day services are being turned down for their own Blue badges and the taxi drivers being turned down too.

Neil reported that busses drive off before you have had time to sit down.

Graham said Stagecoach do a card that you can show to the driver to ask them to wait.

Chris said this has been raised at a previous speak out council and the drivers can be reported for this.

Graham reports that Janine form Healthwatch has found that the hospitals are now employing someone as an easy read developer.

Siobhan reports that the council are doing more training in January around easy read too.

Joseph reported that at a recent PIP review the person assessing was quite rude and did not want himself or the parent to talk on behalf of the client. The person had a bit of a meltdown in the session and the assessor initially refused to allow the person some water or to have a short break.

Joseph pointed out to the assessor that reasonable adjustments have to be made.

Joseph also warned people not to go onto Universal Credit until they were asked to. You may need to wait 5 weeks for your monies.

Graham said we are having a cross board event on 27th January on Empowerment at the End of Life in the Burgess hall.

Bill reported that Elspeth is recovering well from her operation.

Graham asked if people could fill out their feedback forms. Tacey wished everyone a Merry Christmas.