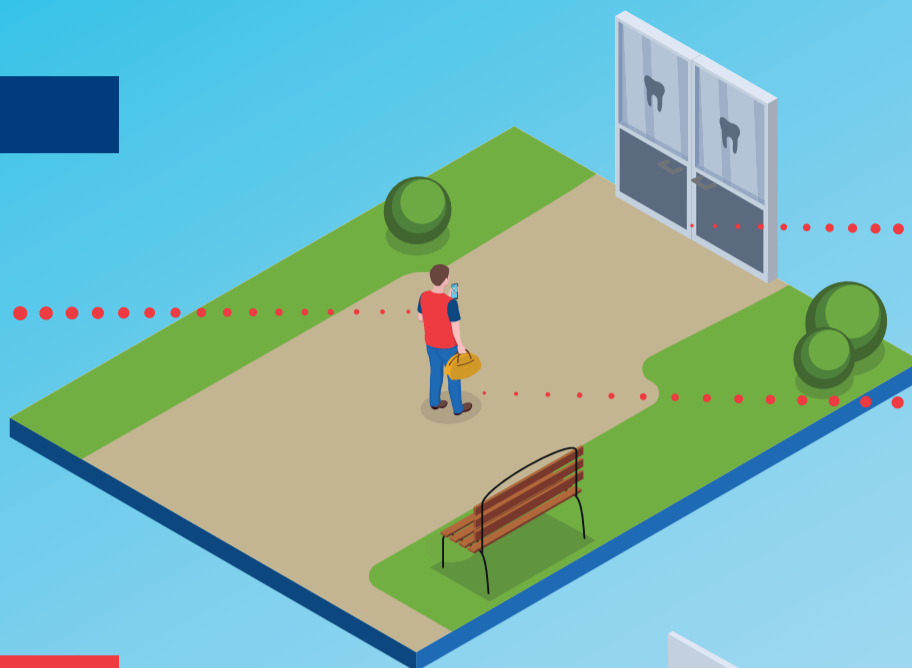


# HERE IS WHAT YOUR DENTAL TEAM IS DOING TO HELP KEEP YOU

## SAFE AND COMFORTABLE WHILE LOOKING AFTER YOUR ORAL HEALTH

### CHANGES BEFORE ARRIVAL

We're contacting all patients to check they feel well. Nobody with any signs of COVID-19 can come to the surgery



Our door may be locked, so only expected patients can enter

Arrive alone and on time (rather than early). To minimise your time in the waiting room

### CHANGES TO YOUR WAIT

Protective barrier at reception

Sanitise your hands on arrival

A member of staff may take your temperature



You may be asked to wear a protective face mask and shoe covers and to put your belongings in a clean bag

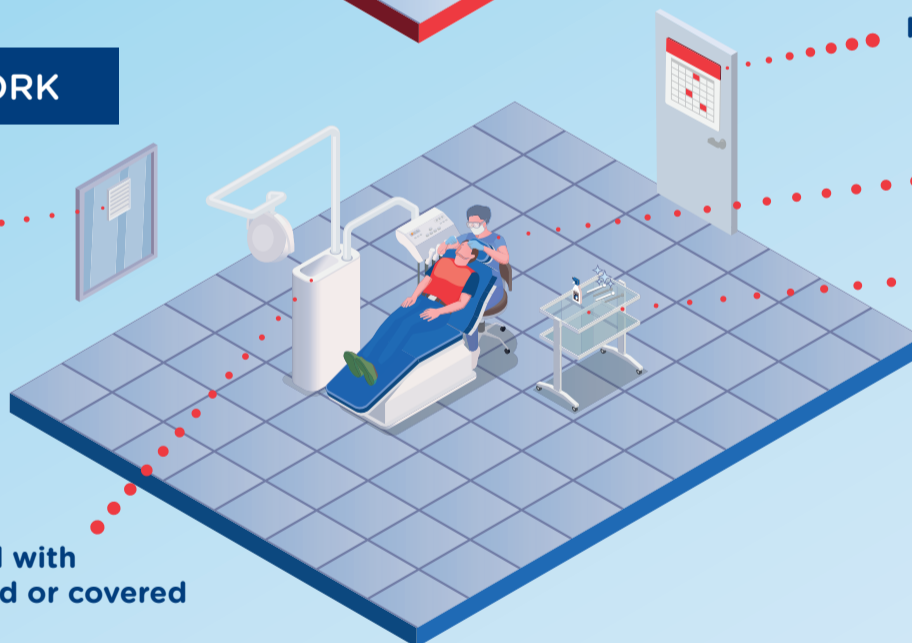
Waiting room reorganised for social distancing. It is cleaned frequently and anything that isn't easy to disinfect has been removed

### CHANGING THE WAY WE WORK

Well ventilated room

We're asking all patients to use mouthwash before a procedure

No rinsing. Your mouth will be cleared with suction. The little sink may be removed or covered



Non-urgent procedures may be delayed

The dental team is wearing extra protective equipment

Equipment is sterilised

We're using equipment and techniques with a lower risk of spray

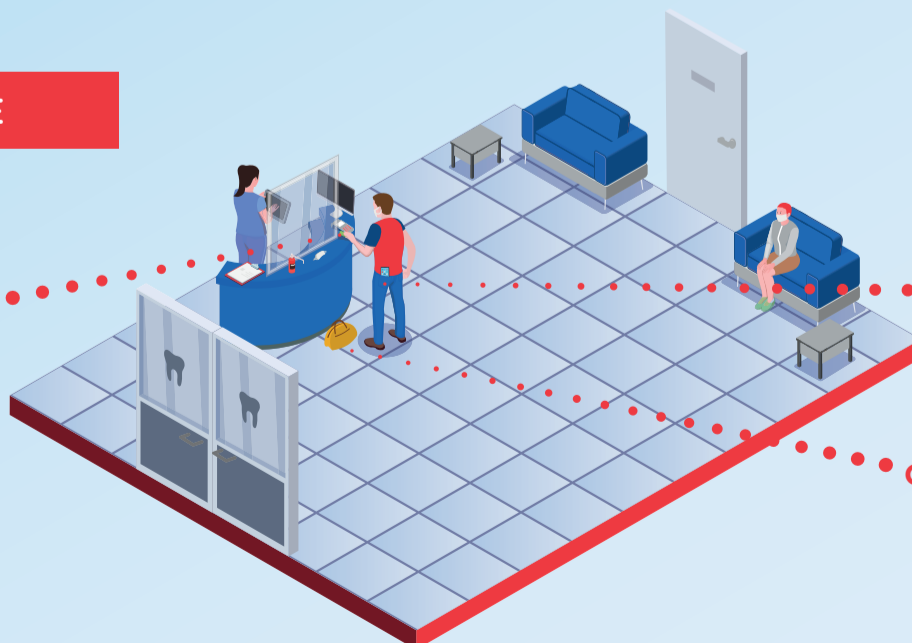
Emergency procedures, which produce high levels of spray, will be done in a specialised room

We're allowing more time between patients for thorough cleaning

### CHANGES WHEN YOU LEAVE

Pay with a contactless card if you can

Use your own pen to sign paperwork



Post-appointment instructions will be texted or emailed

Collect your belongings when you leave