

## Carers Partnership Board

### Meeting held on Zoom Minutes 11<sup>th</sup> January 2022

#### 1 Present

KB	Karen Berkley	Commissioning Officer PCC/CCC
KC	Kadie Chapman	Independent Member - Vice Chair
DD	Debbie Drew	Independent Member
HE	Helen Eaves	Centre 33
KG	Kate Gravett	Independent Member
LG	Laura Green	CCC - Carers Support Team
LGr	Linda Green	Pinpoint
SH	Sue Honour	Independent Member - Chair
KL	Kelly Law	PCC - Information Team
GLe	Graham Lewis	Healthwatch Cambridgeshire and Peterborough
AM	Andy McGowan	Caring Together
JM	Jason Merrill	Family Voice
DP	Dennis Pinshon	Independent Member
JS	Joseph Simon	Independent Member
LT	Liz Terry	NW Anglia FT
TT	Terry Thomas	NW Anglia FT

#### Apologies

AB	Annie Bamforth	Independent Member
SC	Sarah Conboy	Pinpoint
SdP	Stuart de Prochnow	Independent Member
WD	Wendy Dunn	Alzheimer's Society
BH	Bernard Hart	Independent Member
GH	Graeme Hodgson	Commissioner PCC/CCC
GLo	Gillian Loveday	Making Space
MK	Michelle King	Little Miracles
SM	Siobhan MacBean	CCC - Disability Social Care age 0-25
TM	Tara Mackey	Commissioner PCC/CCC
RV	Roger Valentine	PCC - Information Team

The meeting was recorded for the purpose of the minutes. GL also explained the 'Closed Captions'.

#### 2 Minutes of the previous meeting and Action Log

The minutes of the meeting held on 16<sup>th</sup> November 2021 were approved.

The Action Log was reviewed. Actions 145 to 151 were completed. Action 142 is to be followed up with ASCF.

### **3 Feedback from Independent Members**

#1 Cared For's Financial Assessment letter stated review was usually within 4 weeks but that there were delays so it would be within 10 weeks. An assessor had been tasked. It was explained that the Carer had been required to submit papers within 2 weeks of being asked. Carer felt that the assessor had only been named as the Carer had raised this with Laura Green.

A Carer noted that people feel trapped. If they are written to by someone, they should receive a direct dial phone number to speak to the person, rather than the phone number for a team.

Another Carer noted that the IT system should be able to send out automated letters to alert people to delays etc.

Carers noted that phoning the Call Centre means having to repeat the story each time

#2 Carer's son shielded so didn't have support during the lockdowns. His support re-started, which has now stopped due to organisational difficulties due to Covid-19 related issues.

#3 Contribution to care needs to be broken down better so that people understand how it has been calculated.

### **4 Feedback from other meetings and the Adult Social Care Forum**

GL Attended the CCG's Learning Disability and Mental Health Delivery Board. It is currently weekly due to the NHS being in a Level 4 national incident due to the current wave of Covid-19. It was reported at this meeting that the number of people with Learning Disabilities taking up their Covid-19 vaccinations had increased since GP surgeries were allowed to deliver the vaccination.

### **5 Update from All-Age Carers Service**

Caring Together reported:

Carers had a number of activities such as a visit to Sandringham

Christmas and New Year were particularly challenging for many carers, with

lots of “What If” plans being activated.

Gypsy, Roma, Traveller Carers - an Easy Read letter is being developed with partner organisations.

Centre 33 reported:

Working with schools to identify young carers

Busy with face-to-face support, some happened in-person then switched to online to protect young carers and their cared for.

Young Carers Advisory Board is recruiting new members

Training being delivered to professionals about young carers.

**6 Terms of Reference update** - item postponed

**7 Update from Commissioner**

Karen Berkley advised that the Carers Strategy for Cambridgeshire and Peterborough is being reviewed.

Commissioners are planning a series of activities:

- Commissioners and Council carers teams
- Talking with neighbouring authorities
- Talking with providers
- Talking with carers

**8 Priorities for 2022**

Health Care Records - in the NHS 10-year plan

Communications - no information in Braille or in BSL

Finance - Adult Social Care charges

- Impact on Council’s policies and procedures

Carers Strategy review

Impact of Covid-19 on Carers

Siblings - do we know of a sibling who has taken on the care, can we hear their experiences

Direct Payments - where multiple agencies are providing different aspects of care, the providers focus on their task but who looks at the bigger picture.

## **9 Any Other Business**

Young Carers Action Day is 16<sup>th</sup> March

Vaccination questions - please send to Debbie Drew on [debbie@huntsforum.org.uk](mailto:debbie@huntsforum.org.uk)

### **Date of next meeting**

Date: Tuesday 8<sup>th</sup> March 2022

Time: 11am to 1pm

Venue: online