

# Carers Partnership Board Minutes

13th May

## 1) Welcome, Introductions and Apologies

- The Chair welcomed everyone to the meeting.
- Present:
  - Independent Members from Cambridgeshire x 3
  - Independent Member from Peterborough x 4
  - VCSE sector representative x 4
  - Peterborough City Council Commissioning x 1
  - Peterborough City Council Service delivery x 0
  - Cambridgeshire County Council service delivery x 2
  - Cambridgeshire County Council Commissioning x 1
- Apologies were received

## 2) Minutes of the previous meeting and Action Log

- The minutes of the meeting held on 11<sup>th</sup> March 2025 were approved with one minor amendment; changing a commissioner's job title from Commissioning Officer to Commissioning Manager.
- The Impact Log was reviewed.

## 3) Feedback from Independent Members

A parent carer in Cambridgeshire had explained that they had questions relating to the panel that makes decisions about changes to people's care. The parent had viewed an independent living home early February 2025. In March 2025 a care package proposal was made to the Panel, but it was refused due to concerns about the agency costs which were renegotiated. A new proposal was sent to the Panel in April 2025 which then questioned the need for nighttime care. The parent carer was waiting to hear from the social worker.

Received a letter notifying them that the value of the care package was being increased due to inflation and that they didn't need to do anything.

They then received a letter with a value in it, but showing all other care and support needs being rated at £0. They were very concerned that they had lost their package. They made a number of calls to the Council, using the number on the initial letter and nobody was able to answer the questions. Eventually put through to someone who explained the value was the uplift, that all aspects of the package were still in place. Apparently wasn't the only person who contacted the council about this.

#### **4) Carers Strategy Implementation update Cambridgeshire County Council**

Laura Green updated the Partnership Board on the implementation of the strategic intentions:

- Reaching and identifying young carers
- Reaching and identifying parent carers
- Supporting young carers transitioning into adulthood
- Supporting carers at risk of domestic abuse
- Supporting emotional and psychological wellbeing
- Joint working across health and social care
- Ensuring easy access to information

Laura explained what activity was happening in relation to each of these.

#### **5) Carers Week 2025 (9-15 June)**

Caring Together, Centre 33, and Making Space will share information with the Partnership Board about their activities during Carers Week.

**Note:** This will be shared with the Healthwatch Communications team for promotion.

**Note:** The information will be circulated with the Carers Partnership Board.

#### **6) Updates from the all-age Carers Service**

Centre 33 updated on their work with young carers (full report circulated)

- Partnership and collaboration with organisations
- Training and development online session developed
- Referrals in Cambridge are steady, Peterborough has high demand
- Issues being raised:
  - financial and employment barriers
  - educational attainment
  - Mental health
  - Gaps identified in services transition from Childrens to Adults services

Making Space updated on their support activities (full report circulated)

## **7) Update from Social Care Commissioners and Operational Leads**

### **PCC Update**

MW advised that the process of commissioning the All-Age Carers Service in Peterborough is in its final stages. As soon as there is more to report he will confirm the details.

Karen Kelley had

- PCC are continuing to add new modules to Bridgit to provide all round support. New modules added include Mental health, anxiety, depression, hospital admission and discharge, community, paying for care and direct payments. In April the total carers we have reached so far is 838 with 1046 self-help plans created.
- Our Peterborough Carers community Facebook group is growing well and is being well received by carers. I share all sorts of information on the group for carers to access.
- We are currently working towards our carer friendly tick award with caring together charity
- We have a new tab on our PIN page dedicated to supporting carers of those with LD needs. The information contained in this tab link to a plethora of information. We have also recruited an Annual Health Check Liaison Worker (started in Feb) who sits under LD Nursing Team, they will work with GP's and others to increase uptake of annual health check.
- We are holding a carers event on Thursday 12<sup>th</sup> June as part of carers week. The event will take place between 11-3pm at Sand Martin House. More information will be sent separately.

## **CCC Update**

Caring Together, Centre 33, and Making Space had recently been commissioned to deliver the All-Age Carers Service in Cambridgeshire.

## **8) Any Other Business**

### Dementia Panel

The Dementia Panel met on 9<sup>th</sup> May and is exploring dementia pathways and how the system can work better for people living with dementia.

### Mental Health survey

Healthwatch is going to be carrying out a survey on the transition from Children's and Young People's Mental Health Services to Adult Mental Health Services.

**Note:** this will be circulated as soon it is launched

### Transitions

Healthwatch is going to be carrying out a piece of work relating to transitions from Children's Social Care to Adult Social Care. This work is currently being developed, and Graham will be in touch with people about it soon.

## **Date of next meeting**

**Date:** Tuesday 8<sup>th</sup> July

**Time:** 11am to 1pm

**Venue:** Meadows Community Centre, Cambridge and Zoom