

Appendix 2

Parents/Carers' Survey: Youth to Adult Services Transition

A total of 51 parents/carers provided responses across the three questions on their experiences of supporting their child through the move from youth to adult mental health services.

Please note that not all respondents answered every question, so totals may differ between tables.

How do you rate your experience of supporting your child through the move from youth to adult services?

A total of 39 parents/carers responded to this question.

Rating	Responses	Percentage
Excellent	4	10.3%
Good	9	23.1%
OK – Neither good or bad	5	12.8%
Not sure	8	20.5%
No answer / blank	13	33.3%

Among the 26 carers who provided a rating (excluding blanks):

- 13 carers (50%) rated the experience as Excellent or Good.
- 5 carers (19%) rated it as OK/Neutral.
- 8 carers (31%) selected Not sure.

Were you included in planning and communication?

A total of 40 parents/carers responded to this question.

Response	Count	Percentage
Yes	16	40.0%
No	12	30.0%
Not sure	7	17.5%
No answer / blank	5	12.5%

Among the 35 carers who provided a clear response (excluding blanks):

- 16 (45.7%) said Yes, they were included in planning and communication.
- 12 (34.3%) said No.
- 7 (20%) said Not sure.

Did you feel that your child was supported well?

A total of 51 carers responded to this question.

Response	Count	Percentage
Yes	18	35.3%
No	10	19.6%
Not sure	8	15.7%
No answer / blank	15	29.4%

Among the 36 carers who provided a clear response (excluding blanks):

- 18 (50%) said Yes, their child was supported well.
- 10 (27.8%) said No.
- 8 (22.2%) said Not sure.

Comments

Open-text responses were limited across all three questions.



"Sometimes was supported well during early years but not very well at all during teenage years everyone including me was ignorant to what was causing his issues due to communication struggles and lack of knowledge."

(Positive experience) "With child and youth services yes but adolescent services didn't help at all."

"Positive experience with Centre 33 and CAMSH, All steps and available options were discussed."

