

## Carers Partnership Board

### Meeting held via Zoom Minutes 12.1.21

#### 1 Present

SH	Sue Honour	Independent member- chaired meeting
KC	Kadie Chapman	Independent Member
DP	Dennis Pinshon	Independent Member
SdP	Stuart de Prochnow	Independent Member (on phone for premeeting)
JS	Joseph Simon	Independent Member
AB	Annie Bamforth	Independent Member
EM	Ella McKensie	Independent Member
SF	Shaz Ferrell	Independent Member
GL	Graham Lewis	Healthwatch Cambridgeshire and Peterborough
DD	Debbie Drew	Healthwatch Cambridgeshire and Peterborough
MK	Michelle King	Little Miracles
LG	Laura Green	CCC- Carers assessment team
TM	Tara Mackey	Commissioner
GLd	Gillian Loveday	Making Space
JM	Jason Merrill	Family Voice Peterborough
GH	Graeme Hodgson	CCC (direct payment lead)
SM	Siobhan McBean	SEND
SHa	Sue Harris	AJM Healthcare
BG	Beth Green	Centre 33
RY	Ruth Young	Caring Together
GW	Gemma Whitehouse	Caring Together
JNR	Janine Newby-Robson	Healthwatch

#### Apologies

AM	Andy McGowan	Caring Together
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#### 1. Welcome, introduction, and apologies

Introductions were made and it was explained that the meeting would be recorded and used to support minute taking.

#### 2. Minutes of last meeting and Action Log

Previous minutes were agreed with a small addition to page 4.

122-DD followed up on this and fed back to AB- GPs can still refer into ambulatory care.

KC also raised this at the CCG meeting.

123-Completed

124-Completed

125-Completed

126-LG spoke with the LD team and they said contact had been made to all carers and support offered where needed.

DD said she had had a call since the November meeting.

SH said when someone had called, she told them that she did not feel carers were well supported but she had not been offered anything else. LG agreed to follow this up with SH outside of meeting.

127- GL emailed Madelaine Hill

128- not done

129/130 completed.

### **3. Feedback from Independent Members**

EM Reported that some young carers are still struggling to get laptops to work from home. Schools seem to only be loaning for extreme cases.

DD Dreamdrops in conjunction with IDash have been helping with laptops locally. The schools have been given less than half of what they were expecting hence they are short too.

MK Said that there are still some children with special needs that are receiving little or no education. This has been from the first lockdown. Those with dual sensory impairment that can not take part in online activities and have been kept at home as they need suction etc have been particularly excluded. When a family complained they were sent a craft pack. This was Peterborough area.

SM Made enquiries during the meeting. Children in Cambridgeshire can go into school or access the virtual learning.

KC Due to a member of her son's staff testing +ve for Covid on New Year's Eve and that the person had just completed 5 nights with her son, she has had to isolate with him in a flat for 10 days. The employee had told Track and Trace who his employer was. KC received a text telling her to isolate but nothing was sent for other team members or her son. KC tried to contact track and trace to tell them about staff, but this cannot be done.

After isolation had finished KC managed to find someone who was responsible for track and trace locally and was told that as an employer, she was responsible for telling staff to isolate, (which she had done) however as people with direct payments are managing teams and not an employer in the same way as a business there is nothing official ie headed paper to use to give to staff. Many staff in these jobs work for more than one person and would have needed something official to hand to their other employers. Also, for many this would have meant no pay from those employers.

KC felt very isolated in this circumstance and had no where to get information to then be told she could be fined for not implementing full lock down of staff. This is not what someone who uses a direct payment thought they would have signed up for.

GH The direct payment support services could have been contacted to help with some answers.

[www.peopleplus.mylifeportal.co.uk](http://www.peopleplus.mylifeportal.co.uk) for Cambridgeshire 03301232815  
[www.pcvs.co.uk/directpayments](http://www.pcvs.co.uk/directpayments) For Peterborough 01733342683 01733311016

KC This was late New Years Eve so there would not have been anyone available until the Monday anyway.

JM It would be good to invite PeoplePlus to the meeting or PCVS so they can tell people what services they have on offer.

**ACTION-** Graham to invite them to the board. However, the information is needed now not in 2 months. We will share the details above.

SM I think it would be good for tams visiting families to be reminded that these services are available

JS it would be useful if some sort of flow chart could be done so employers of staff knew what the process was regarding alerting others and time scales etc.

#### **4.Feedback from Adult social care forum and other meetings**

GL the ASCF met at the end of November and trialed a new format. They took highlights from the boards and other organisations to discuss. They do receive the minutes/ papers for all the boards

#### **5.GP website survey- Janine Newby-Robson Healthwatch**

Janine gave a presentation which had been shared prior to the meeting.

JNR explained that 14 volunteers had looked at GP websites to see how accessible they were. (96 sites in total). The full report can be seen on Healthwatch website.

JNR asked that if anyone in the group had used their GP website we would like to get feedback about them.

#### **6.All Age Carers-Update**

Gillian Loveday (Making Space)

- Still managing some 1/1 walks with carers and within national guidelines
- We have written to all carers with updates and checking contact details have not changed
- We are doing a carers coffee morning online
- We are trialling a craft session on line and packs have been sent to interested people.

Beth Green (Centre 33)

We are continuing to work as before. We are focussing a bit on primary age children in Peterborough and are continuing to engage with schools.

SM reported that she had received +ve feedback for a family around the support offered by Centre 33.

## **7. Update from Commissioner Tara Mackey**

We are busy looking at the data we are keeping on adult carers and looking to see if there are any trends etc that can be fed into our strategic planning.

We are campaigning to raise awareness of older carers who maybe are caring for even older parents.

We are looking at discharge pathways and what support is needed for carers.

## **8. Terms of reference**

GL Had sent these out with papers for the meeting please could people read them and see that they are fit for purpose and thus can be carried forward for the next 2 years. This will be on next agenda.

## **9. Support for Adult Siblings Carers- Gemma Whitehouse and Ruth Young**

Gemma and Ruth talked through their presentation which had been shared before the meeting. This outlined the many services that Caring Together have on offer, all of what is available is for adult sibling carers too.

They explained that any carer can apply for a carers card from their site.

All carers are also entitled to sign up for a “what if plan”. This can offer up to 72 hrs of support if there is a carer emergency.

People can also sign up for an E Bulletin which comes out more frequently than the Carers quarterly magazine.

They have had a lot of organisations acquiring the Carer Friendly tick. There are 5 standards to reach for each sector.

AB feels she has fallen off the radar and had been told she could not be part of what if scheme.

**ACTION** GL to share details from Ruth about the what if scheme.

A discussion took place- it was felt that people had expected something more specific to Adult Siblings- The group already knew what Caring Together had available for carers in general.

GW explained they have a preparing to care course..... maybe this has not been promoted in the right way.

The group felt that there needs to be some thing specific maybe a conference when that sort of thing is allowed. It could include information on benefits and what people need to know, power of attorney, how to work with a circle of support, how to be an employer (especially now there is an emphasis on direct payments), what an assessment looks like. It could be a day event aimed at future carers.

JS said some sort of leaflet/ handbook would be useful.

### **10. Adult Steering Group**

Graham had sent out questions for discussions however it was felt not enough information was available.

**ACTION** Graham to ask for the terms of reference so people had an idea how to respond. This will be circulated once received.

### **Next Meeting**

**16<sup>th</sup> March**