

## OLDER PEOPLE'S PARTNERSHIP BOARD

20<sup>th</sup> September 2021

Zoom meeting.

### 1 Welcome, present and apologies.

#### Present

KC	Ken Chung	Independent Member
SE	Susan Edmunds	Independent Member
MF	Michelle Foster	Commissioning at CCC and PCC
CK	Charlotte Knight	Commissioning at CCC and PCC
KL	Kelly Law	Information services at CCC and PCC
GL	Graham Lewis	Healthwatch
PM	Paul McCloskey	Independent Member
MM	Margaret Moffatt	Independent Member - Vice Chair
JM	Joan Monk	Independent Member
AT	Anna Tuck	Community Catalyst
MW	Melanie Wicklen	CEO, Age UK Cambridgeshire and Peterborough
SW	Susie Willis	CEO, Care Network Cambridgeshire

#### Apologies

AB	Alison Bourne	Commissioning at CCC and PCC
BC	Belinda Child	Peterborough City Council
KE	Kirstin Clarke	Ast Director Adults and Safeguarding
BW	Brian Walker	Independent Member - Chair

Introductions were made and Graham explained the meeting would be recorded for the purpose of minutes. Graham also explained the 'closed caption subtitles' and how people could remove them from their screen or increase their size.

Margaret Moffatt (Vice Chair) chaired the meeting due to Brian Walker (Chair) having sent his apologies.

### 2 Feedback from Independent Members

The Independent Members had had the opportunity to meet prior to this meeting to talk about issues that they were hearing.

Two issues that they raised related to vaccination programmes. Firstly, the availability of the flu vaccine. It was noted that some surgeries had yet to receive their supplies whilst others had arranged vaccinations and then had to postpone them as they had run out of stock. Secondly, people were waiting to hear when they would be called for the Covid-19 booster vaccination.

A further issue that was noted was that GP visits to people in care homes were really short. It was noted that 5 minutes was not long enough to understand the bigger picture of what was going on for the person.

KC Suggested that people write to their GP outlining any health concerns they have as GP's can then respond, especially in these times when it feels like it is difficult to get appointments.

### **3 Feedback from Other Meetings and Adult Social Care Forum.**

GL The Adult Social Care Forum (ASCF) has set a number of priorities to work on which are based on the priorities of the Partnership Boards and other lived experience voice groups. These priorities are Digital Inclusion/Exclusion, Transitions and Co-production. The ASCF has created an action plan to ensure that these priorities are looked at and steps taken to build on existing work.

GL The 4 Healthwatch Health and Care Forum's have been looking at the changes that are being made to the way in which the NHS is delivered. Recent meetings have had presentations on the Integrated Care System (ICS) which will be responsible for the strategic oversight and commissioning of services.

GL Has been attending a working group on personalised care. It is looking at how to increase the number of people delivering care in people's homes.

### **4 Update Older people's Services**

Unfortunately, there was no update from the Older People's service in Adult Social Care. The Assistant Director for Adults and Safeguarding, Kirstin Clarke, will be attending future meetings following the retirement of Jackie Galwey.

### **5 Community Catalyst and Community Micro Enterprises**

AT Community Catalysts is a national organisation that works with local councils and aims to make sure that people, wherever they live, have a real choice of great services and support.

The Community Micro Enterprises project is funded by Cambridgeshire County Council and is initially operating in the East Cambs District Council area as part of the Happy At Home project.

The project is to create a series of community micro enterprises to support older people at home.

A community micro enterprise is a local people providing support to other local people. It can be just one person or have up to 8 team members (paid or unpaid). They are independent of larger organisations. They offer a choice of services that help people live good lives in their own home and community. It is personal support, flexible and responsive to change.

AT My role is to provide support and advice to enterprises, working with them to meet the 'Doing It Right' quality standards. Working closely with Council colleagues and other partners to support and encourage referral to community micro enterprises.

MW Better systems to deliver domiciliary care are needed and micro enterprises can deliver this.

JM What will happen to protect vulnerable people?

AT The 'Doing It Right' quality standard and appropriate training (safeguarding, medication etc) and background checks.

MM This project is in East Cambs, if successful would it be rolled out across the whole of Cambridgeshire and Peterborough?

AT Yes

PM How would this be funded, there is only so much money in the pot. How would you differentiate where the greatest need is?

AT People would either be self-funding or using funds such as Direct Payments to pay for the service.

## **6 Older People's Accommodation Needs Assessment and Care Suites**

MF The presentation has been circulated and discussed at the OPPB on 14<sup>th</sup> June and at the Task and Finish workshop.

Following feedback from Independent Members last week MF was able to show a rough architects design for the Care Suites. Independent Members had asked for a layout that showed length and width of the room and furniture to scale. The rough architects design still needs a lot of work doing on it.

JM There doesn't appear to be lots of room for personal effects. People may want to take pieces of furniture in with them, not just ornaments and pictures.

The shower would need a seat so that people could sit whilst showering rather than stand.

Wondered if the rooms measurements allow for wheelchair access to all areas of the room.

GL The bathroom would need appropriate support rails so that people could shower, wash and sit down/stand up from the toilet. If they were a wheelchair user, they would need space to be able to side transfer to the toilet.

People may want to take assistive furniture, such as rising armchairs, to this home with them.

KC Could do a 'mock-up' of a room, or put the layout on the floor, so that people can visit and give their feedback on the proposed accommodation.

MM What level of care is this accommodation aimed at?

MF It would be people who need some support, but it must be adaptable to the individual as their needs change over time. The idea is that people would not have to keep moving home as their needs change.

JM You mentioned that whilst this is aimed at older people, you also mentioned that some younger people may be housed in this accommodation.

MF Yes, would depend on a needs assessment of individuals. Some people under 50 who have physical disabilities, learning disabilities or mental ill health, could be appropriately offered accommodation in these facilities.

## 7 Cambridgeshire Independent Living Guide 2021

KL Each year a guide to Independent Living (which used to be called the core directory) is published by the Council's; one for Cambridgeshire and one for Peterborough.

These guides outline all services that are available to people. The guide is checked each year and is distributed to many places, such as GP surgeries, health centres, community centres etc.

The Council's would like to hear what people think of the Guide, what they find useful, what isn't useful, what is missing etc

**ACTION:** Partnership Board members to feed back their thoughts to [kelly.law@peterborough.gov.uk](mailto:kelly.law@peterborough.gov.uk) The guide can be found here: [https://issuu.com/carechoices/docs/cambridgeshire\\_2021\\_lores/1?ff](https://issuu.com/carechoices/docs/cambridgeshire_2021_lores/1?ff)

## **8 Minutes and Action Log**

The minutes of the meeting held on 14<sup>th</sup> June were agreed as an accurate record of the meeting.

Actions 41 (tell the ASCF about people's concerns relating to hospital discharge) and 42 (organise a T&F meeting on older people's accommodation need assessment) were completed.

## **9 Items to take to ASCF**

Roll out of flu vaccinations and Covid-19 booster/3<sup>rd</sup> vaccination.

## **10 AOB**

### **Next Meeting**

**Date:** Monday 6<sup>th</sup> December  
**Time:** 2pm to 4pm  
**Venue:** Zoom