

Physical Disability Partnership Board

9th February 2021

Zoom Meeting 11am-1pm

Minutes

Present

GL	Graham Lewis	Healthwatch- chair
DD	Debbie Drew	Healthwatch
RN	Rebecca Nuttall	Little People UK
RH	Russell Henke	Speak Out Leader - High Support Needs Committee
PH	Paul Homewood	Independent Member
RG	Raymond Griffiths	Independent member
HR	Hannah Rushden	Stroke Association
SS	Samantha Stokes	Disability Peterborough
N	Nargis	Disability Peterborough
LJB	Leigh Joy-Staines	Steel bone
EJB	Emma Joy-Staines	Steel Bone
KCo	Kathy Cornell	Care Network
SC	Sue Clements	Headway CEO
GH	Graeme Hodgson	PCC and CCC
JM	Jason Merrill	Family Voice-Peterborough

Apologies

AT	Alena Taylor (Chair)	Independent member
KP	Kirsten Pollock	Independent Member
JR	Julia Rutherford	Voiceability
PH	Paul Homewood	Independent Member
SB	Sandie Burns	Disability Peterborough

1. Introductions

As the planned Co Chair had not been able to join the meeting today Graham chaired the meeting. The meeting was recorded for the purpose of minutes.

The board were told that a previous member Wendy had sadly passed away. A letter is being sent to the family thanking them for her contribution to the board.

2. Minutes and Action Log

Minutes had been circulated prior to the meeting and were approved. SS asked for a copy of the GP survey.

ACTION DD to send to Sam and to give Sam Janine's details

DD Karen chambers has now left the council the new commissioner is Tara Mackey.

GH CCC have had lots of IT issues this week and many of us are working on our phones so others may not have been able to join today.

Action Log

71 GL has a new contact for MS society. Stroke association joining the meeting today.

73 Still on hold

75 GL to do

84/85 completed

86 GL needs to have another look.

87 On the agenda

3. Updates from members

SS and SC raised concerns about people being able to access GPs and GP services. Many people have not been able to navigate the online booking.

As some GPs will only let you book on the day by the time people are up and able to look online the appointments have gone.

Some people are using the app to put in symptoms and then it says call the doctor- when you call the doctor it ask you to book online.

Someone was trying to get an appointment to see diabetic nurse- this has been impossible with the call on the day system.

The call on the day system is not good for people who need support either to get them to GP- arranging transport/ care is difficult at short notice. If its not an emergency, you should be able to book in advance.

SS Sandie Burns is attending a webinar on 16th around combating digital exclusion. We may have more to share at next meeting around this.

GL We are looking at putting on an event in July around digital and technology enabled care etc.

JM Reported that he has had a carer off sick. The manager had said the person had a chest infection however when the carer came back, they said they had had Covid. Should I have been informed and asked to test?

GH You should escalate this to your contact at the city council.

DD The minimum is you should have been asked to isolate as you could have passed on to other care staff coming in.

4. Feedback from other meetings

GL- Adult Social care forum- We went through the highlights from the boards. This included digital exclusion, transition and co-production.

Healthwatch are keeping a close watch on digital exclusion and the boards are hoping to have an event in July.

Transition was raised at the wheelchair forum. There is quite a difference in the support that a person gets from child to adult services. Whilst someone is still in education schools etc help organise the “people” an individual is involved with, so it is an all-around approach but once someone leaves education the families are expected to find their own way.

EJB Since the new wheelchair provider (AJM Healthcare) have been in place we have heard good reports of great customer service.

5.Update from PD team

No one was in attendance from team GL will see if they have an update than can be shared. Graeme Hodgson - CCC and PCC Just to let people know that Vaccines have now been rolled out to personal assistants. Lateral flow testing can also be booked at 6 venues across the county for people who cannot work from home and in some cases where you may have a big PA team working around someone these can be arranged at the home.

6. Stroke Association-Hannah Rushton

Hannah gave a presentation around the services offered by the association in Peterborough. Hannah has an active case load of between 20-30 at anyone time. Sometimes people just need one or 2 phone calls for support other need a lot more which can include helping sort housing issues, help getting benefits or applying for grants.

QU is there a similar service for Cambridgeshire?

HR No not at the moment but people can access our online helpline and website.

ACTION GL to share presentation after meeting.

7.Covid update- Graham Lewis

There has been a reduction in Covid-19 rates in Cambridgeshire. Peterborough numbers are not going down as quickly.

The councils are sending out regular updates, so people know what is happening.

Vaccinations are going well now with those in the extremely clinically vulnerable group being called at the moment. Some vaccines are being done at GP Hubs and others in bigger places such as the Grafton Centre in Cambridge.

Rapid lateral flow testing is happening in 6 places across the county for people who cannot work from home. People sign up to get tested twice a week. This is for asymptomatic cases only.

GL is taking part in a delivery group looking at challenges getting people with mental health problems and or learning difficulties to take up the vaccine- looking at ways it can be promoted to these groups.

9. Review of Terms of Reference

It was agreed to take forward the amendment to terms of reference for the board and add that training will be provided.

10. Highlights to take forward to ASCF

To raise the difficulties in accessing GP services and the difference between surgeries.

AOB

SS asked if we could establish the lead times for some of the services. People are not really sure what is happening including:

Continence service- referral to contact times,

Financial appointee ship,

Occupational therapy- When will the service be back to normal,

Physiotherapy- When should people expect to get appointments,

Financial Assessments- when are these happening and how long are they taking (social care)

GL Do you have more information about these - which Council, service provider etc

ACTION SS to share concerns with GL so they can be investigated.

ACTION DD to share the latest information from CPFT with SS and EJB

Next Meeting

11th May on Zoom