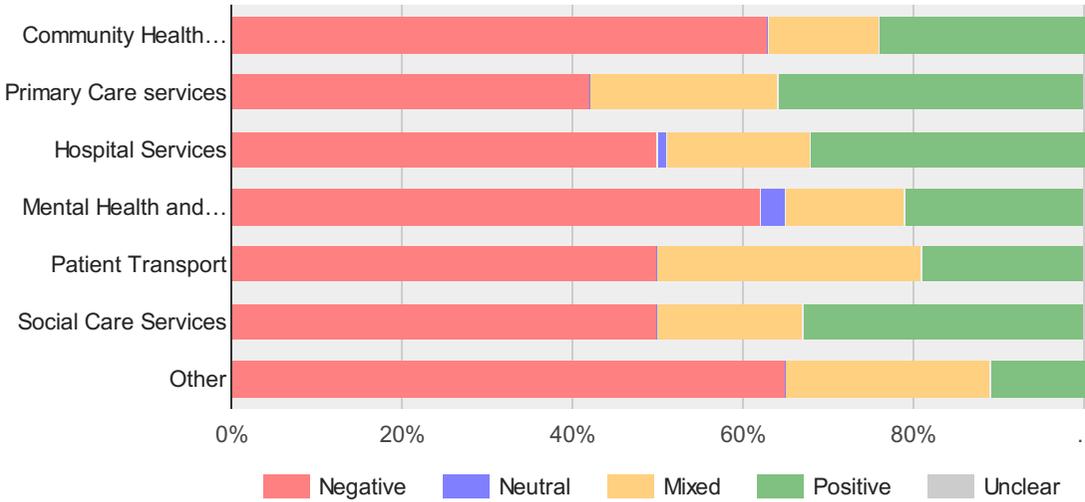
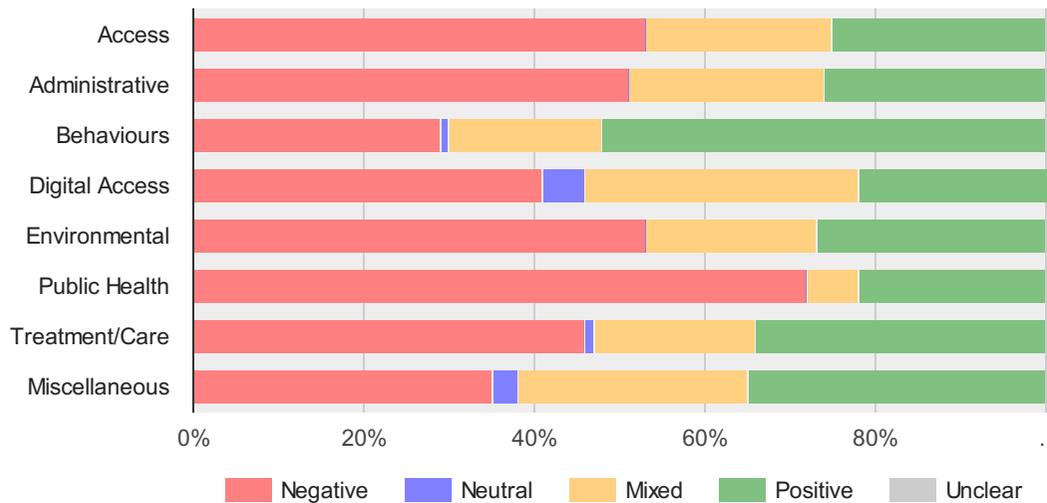


## Satisfaction by Service Type



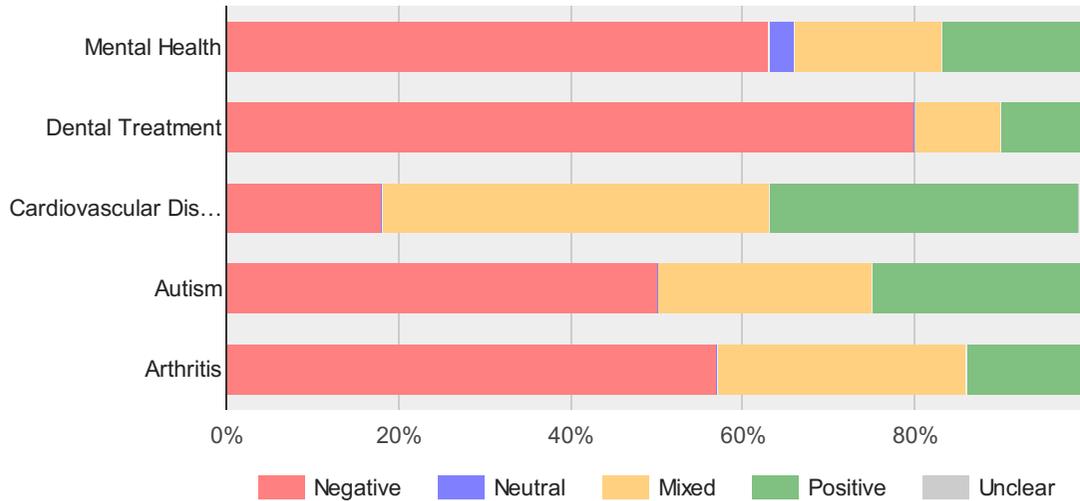
	Cases	Negative	Neutral	Mixed	Positive	Unclear
Community Health Services	8	63%	0%	13%	25%	0%
Primary Care services	208	42%	0%	22%	36%	0%
Hospital Services	119	50%	1%	17%	33%	0%
Mental Health and Learning Disabilities	29	62%	3%	14%	21%	0%
Patient Transport	16	50%	0%	31%	19%	0%
Social Care Services	6	50%	0%	17%	33%	0%
Other	17	65%	0%	24%	12%	0%

## Satisfaction by Theme



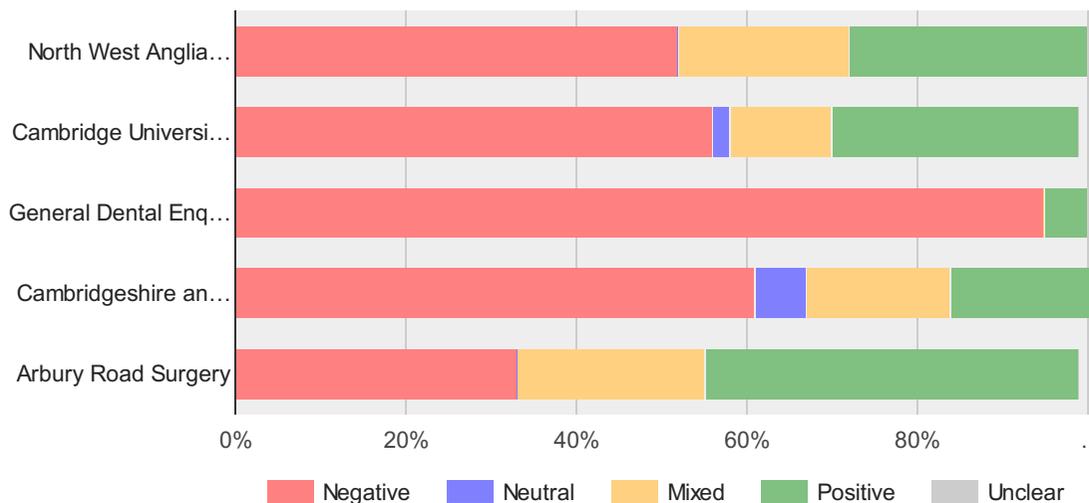
	Cases	Negative	Neutral	Mixed	Positive	Unclear
Access	208	53%	0%	22%	25%	0%
Administrative	211	51%	0%	23%	26%	0%
Behaviours	163	29%	1%	18%	52%	0%
Digital Access	22	41%	5%	32%	23%	0%
Environmental	116	53%	0%	20%	27%	0%
Public Health	18	72%	0%	6%	22%	0%
Treatment/Care	313	46%	1%	19%	34%	0%
Miscellaneous	37	35%	3%	27%	35%	0%

### Satisfaction by Condition (Top 5)



Condition	Cases	Negative	Neutral	Mixed	Positive	Unclear
Mental Health	30	63%	3%	17%	17%	0%
Dental Treatment	20	80%	0%	10%	10%	0%
Cardiovascular Disease	11	18%	0%	45%	36%	0%
Autism	8	50%	0%	25%	25%	0%
Arthritis	7	57%	0%	29%	14%	0%

### Satisfaction by Provider (Top 5)



Provider	Cases	Negative	Neutral	Mixed	Positive	Unclear
North West Anglia NHS Foundation Trust (NWAAnHSFT)	46	52%	0%	20%	28%	0%
Cambridge University Hospitals NHS Foundation Trust (CUH)	41	56%	2%	12%	29%	0%
General Dental Enquiry	19	95%	0%	0%	5%	0%
Cambridgeshire and Peterborough NHS Foundation Trust (CPFT)	18	61%	6%	17%	17%	0%
Arbury Road Surgery	18	33%	0%	22%	44%	0%